## All Savers<sup>®</sup> Alternate Funding Care Provider Quick Reference Guide

All Savers Alternate Funding, administered by UnitedHealthcare Services, Inc., offers health plans designed for small businesses. Members with the All Savers Alternate Funding plan have access to the UnitedHealthcare Choice, Choice Plus and Core network care providers, except Mayo Clinic facilities. Select UnitedHealthcare dental and vision plans are available with the All Savers Alternate Funding plan.

This guide provides contact information, prior authorization requirements and other general information to help you and your practice when working with All Savers members. This guide does not apply for Individual Exchange members.



#### myAllSaversProvider.com

Access information online at **myAllSaversProvider.com**. To register for secure online access, choose "Register Now" from the home page and follow the registration process. Once registered, you can:

- · View and verify member eligibility and coverage
- View and print claims detail and payment summaries
- · Review frequently asked questions



## **Pharmacy Services**

For pharmacy information, please refer to the back of the member's ID card or call 855-816-6618.



#### **Mental Health Services**

For mental health referrals, please call the number on the back of the member's ID card or 800-291-2634.



#### **Claims**

## **Electronic:**

For claims submitted electronically, please use payer ID 81400.

#### Paper:

Please submit paper claims to: All Savers P.O. Box 31375 Salt Lake City, UT 84131-0375

Fax: 801-478-7582



#### **Claims Management and Reconsideration**

Customer Service: Phone: 800-291-2634



## **Formal Appeals**

Please submit formal appeals to: Appeals Review P.O. Box 31371 Salt Lake City, UT, 84131-0371

Fax: 317-715-7648



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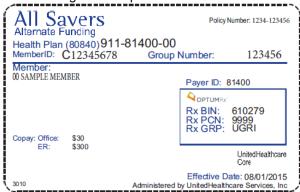
## **Notification/Prior Authorization Requirements**

- Please refer to the All Savers Supplement in the UnitedHealthcare Administrative Guide for a full list of notification and prior authorization requirements, which is available at UnitedHealthcareOnline.com > Tools & Resources > Policies, Protocols and Guides.
- For notification, call 800-291-2634 or the number on the back of the member's ID card.
- Hospitalizations require notification on the day of the admission or as soon as reasonably possible for emergency inpatient admissions. A notification of five days is required prior to transplant evaluations or clinical trials, and for purchase of durable medical equipment costing more than \$1,000 or prosthetic devices.



#### **Member Identification (ID) Cards**

The following is a sample card for a member whose plan requires prior authorization:





The following is a sample card for a member whose plan does not require prior authorization:







#### **Other Resources**

For more information, please call **800-291-2634**, contact your Physician Advocate or visit **UnitedHealthcareOnline.com**.

