



All Savers[®] myallsavers.com One Healthcare ID

February 2021

ALLSAV2112021

United
Healthcare

The topic of this tutorial is One Healthcare ID on the All Savers[®] Broker website, myallsavers.com.

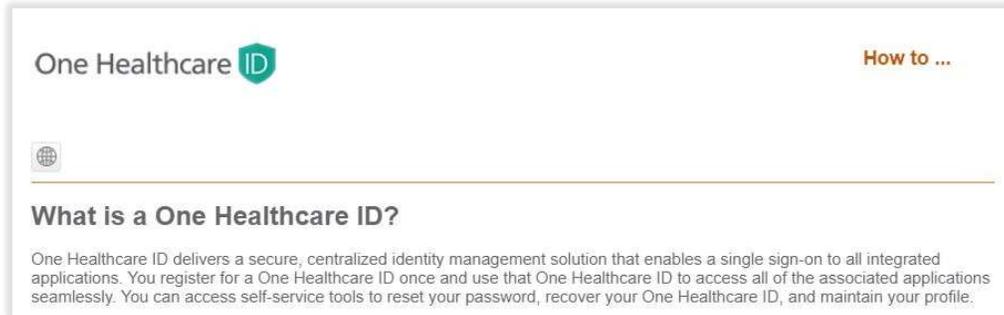
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What is One Healthcare ID?

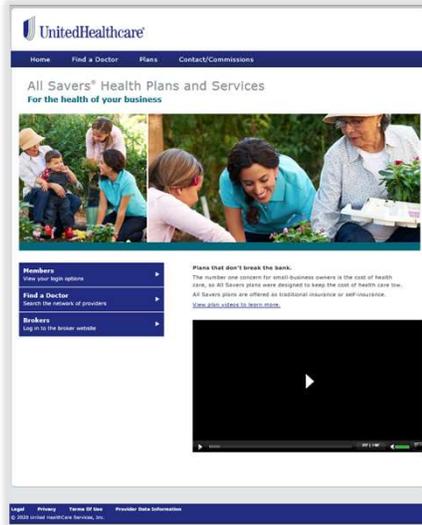


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To begin, What is One Healthcare ID?

One Healthcare ID delivers a secure, centralized identity management solution that enables a single sign-on to all integrated applications. You register for a One Healthcare ID once and use that One Healthcare ID to access all of the associated applications seamlessly. You can access self-service tools to reset your password, recover your One Healthcare ID, and maintain your profile.

myallsavers.com Home Screen



When you access www.myallsavers.com, the home screen will look like this.

Broker Tab



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To access the Broker Website, select the “Brokers” button, located on the left-hand side.

Broker Login Screen



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Upon selecting the “Brokers” tab, the login screen will display.

Create One Healthcare ID



The screenshot shows the UnitedHealthcare website interface. At the top, there is a navigation bar with links for Home, Find a Doctor, Plans, and Contact/Commissions. Below the navigation bar is a banner image showing several people in a professional setting. The main content area is titled "All Savers® Health Plans and Services" and includes a sub-heading "For the health of your business". There are two columns of text: "Broker Login" and "Important Update". The "Important Update" section contains instructions for users who have not yet created a One Healthcare ID. At the bottom of the page, there are two buttons: "Create One Healthcare ID" and "Sign In With One Healthcare ID". The "Create One Healthcare ID" button is highlighted with a red rectangular box, and a red arrow points to it from the right side of the page.

UnitedHealthcare

Home Find a Doctor Plans Contact/Commissions

All Savers® Health Plans and Services
For the health of your business

Broker Login
Not yet appointed? Talk to your state Health Plan.
With myallsavers.com you can:

- Create and submit a quote
- Check enrollment and status of new and active business
- Access product materials, forms, and reports
- View and print personalized provider lists

Important Update:
Welcome to One Healthcare ID (formerly known as Optum ID).
You can continue using your existing Optum ID credentials to log in.
If you have not already created your new login, select "Create One Healthcare ID" below to keep your business on track.
If you receive an error while completing the registration form, please contact Broker Services by phone at 866-405-7174 or by email at ahomyallsaversid@uhc.com.

[Create One Healthcare ID](#) [Sign In With One Healthcare ID](#)

[One Healthcare ID Tutorial](#)

Questions?
[Contact Us](#)

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If you do not have a One Healthcare ID, select the “Create One Healthcare ID” button.

Registration Form One Healthcare ID

Complete the brief registration form below to continue accessing the many tools and resources of myallsavers.com.

Your registration confirms your acceptance of our Agreement for All Savers Broker Use of this website, and to any other terms and conditions that may be set forth on the individual pages of this website.

If you receive an error while completing the registration form, please contact Broker Services by phone at 866-405-7174 or by email at uhomyallsaversinfo@uhc.com.

Registration Form:

The registration form contains three input fields and one button. The fields are: '* First Name:' (callout 1), '* Last Name:' (callout 2), and '* Current Username or Authorization Code:' (callout 3). The button is labeled 'Create One Healthcare ID' (callout 4). An arrow points from callout 4 to the button.



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To create your One Healthcare ID, you will need to enter your current All Savers account information:

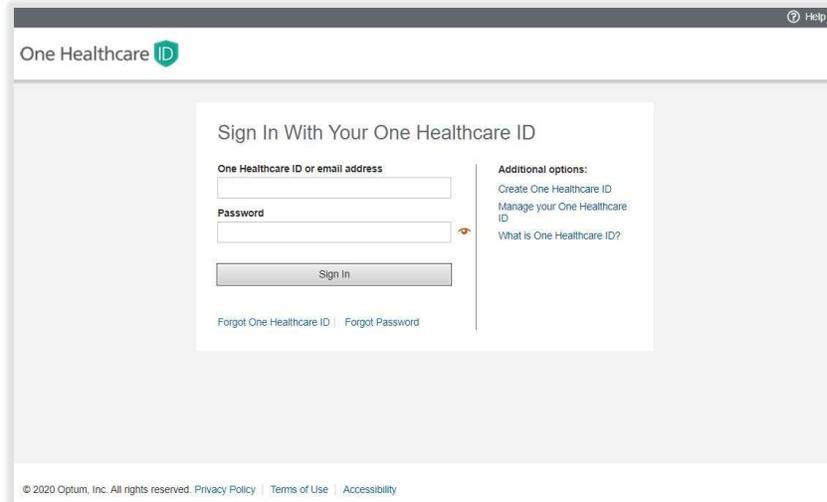
1. Your First Name
2. Your Last Name
3. Your Current Username for myallsavers.com

Note: If you do not have a current username for myallsavers.com or are receiving an “Unable to validate username or authorization code” error, please contact Broker Services by phone at 866-405-7174 or by email at uhomyallsaversinfo@uhc.com.

Your registration confirms your acceptance of our Agreement for All Savers Broker Use of this website, and to any other terms and conditions that may be set forth on the individual pages of this website.

4. Once you have correctly entered all of the information, select the “Create One Healthcare ID” button to continue.

One Healthcare ID homepage



The screenshot displays the One Healthcare ID homepage. At the top left is the One Healthcare ID logo. A "Help" icon is in the top right corner. The main heading is "Sign In With Your One Healthcare ID". Below this, there are two input fields: "One Healthcare ID or email address" and "Password". A "Sign In" button is positioned below the password field. To the right of the input fields, under "Additional options:", there are three links: "Create One Healthcare ID", "Manage your One Healthcare ID", and "What is One Healthcare ID?". At the bottom of the form area, there are links for "Forgot One Healthcare ID" and "Forgot Password". The footer contains the text "© 2020 Optum, Inc. All rights reserved. Privacy Policy | Terms of Use | Accessibility".



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After selecting the “Create One Healthcare ID” button, the One Healthcare ID homepage will appear.

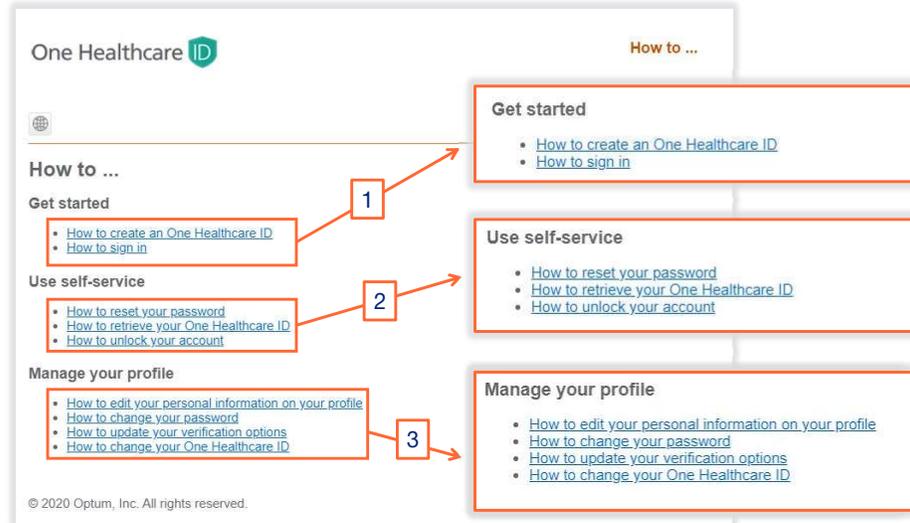
What is a One Healthcare ID?



The One Healthcare ID site offers step-by-step tutorials for many topics, some are listed on this page.

1. To access the full library of tutorials, hover over the "How to..." area in the upper right-hand corner and a highlighted "How to..." button will appear. Once you select this button, a new pop-up window will display.
2. You can also access the pop-up window from any of the One Healthcare ID screens, by selecting the "? Help" button in the right corner.

How to... Library



The One Healthcare ID How to library includes links to brief tutorials which cover a variety of topics.

1. The “Get started” tutorials include: How to create a One Healthcare ID and How to sign in
2. The “Use self-service” tutorials include: How to reset your password, How to retrieve your One Healthcare ID, and How to unlock your account.
3. And the “Manage your profile” tutorials include: How to edit your personal information on your profile, How to change your password, How to update your verification options, and How to change your One Healthcare ID.

To explore any of the tutorials, select the corresponding hyperlink and the tutorial will appear.

Create a One Healthcare ID

The screenshot shows the One Healthcare ID sign-in page. At the top right, there is a "Help" link with a question mark icon, highlighted by a red box and labeled with the number "2". The main content area is titled "Sign In With Your One Healthcare ID" and contains two input fields: "One Healthcare ID or email address" and "Password". Below these fields is a "Sign In" button. To the right of the input fields, there is an "Additional options:" section with three links: "Create One Healthcare ID", "Manage your One Healthcare ID", and "What is One Healthcare ID?". The "Create One Healthcare ID" link is highlighted by a red box and labeled with the number "1". At the bottom of the page, there is a footer with the text "© 2020 Optum, Inc. All rights reserved. Privacy Policy | Terms of Use | Accessibility" and a logo for United HealthCare Services, Inc. with the text "© 2020 United HealthCare Services, Inc. All rights reserved."

1. To begin creating your One Healthcare ID, select the “Create One Healthcare ID” hyperlink on the One Healthcare ID homepage and follow the registration steps.

2. If you have questions, refer to the “How to create a One Healthcare ID” tutorial under Get started on the ? Help’s “How to...” page.

Share My One Healthcare ID

Share My One Healthcare ID

Using your One Healthcare ID to sign in to All Savers means that All Savers uses your One Healthcare ID account information to verify your access. We share this information with All Savers :

- One Healthcare ID
- Name
- Email address

By clicking I Agree,

- You give One Healthcare ID permission to share your account information with All Savers;
- You acknowledge that your account information is being provided to All Savers and it is subject to the All Savers privacy policy; and
- You acknowledge that the All Savers privacy policy may be different from the One Healthcare ID privacy policy.

I Agree

Decline



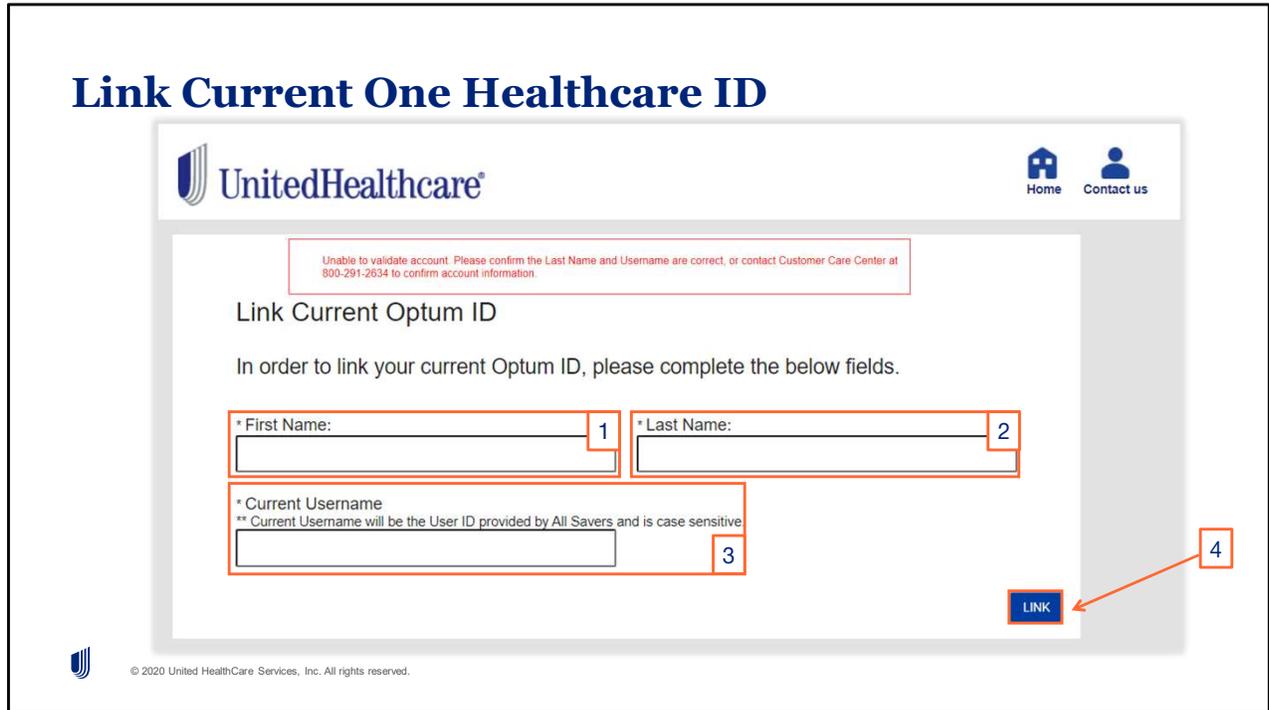
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The last step in creating your One Healthcare ID is to link it to your All Savers account. Using your One Healthcare ID to sign in to All Savers means that All Savers uses your One Healthcare ID account information to verify your access. We share this information with All Savers: One Healthcare ID, Name, and Email address.

By clicking I Agree, You give One Healthcare ID permission to share your account information with All Savers; You acknowledge that your account information is being provided to All Savers and it is subject to the All Savers privacy policy; and You acknowledge that the All Savers privacy policy may be different from the One Healthcare ID privacy policy.

To proceed, select the “I Agree” button or the “Decline” hyperlink.

Link Current One Healthcare ID



If you are using a One Healthcare ID from another UnitedHealth Group platform, you will need to link the One Healthcare ID to your All Savers account. This will only need to be completed the first time you sign into myallsavers.com with your One Healthcare ID.

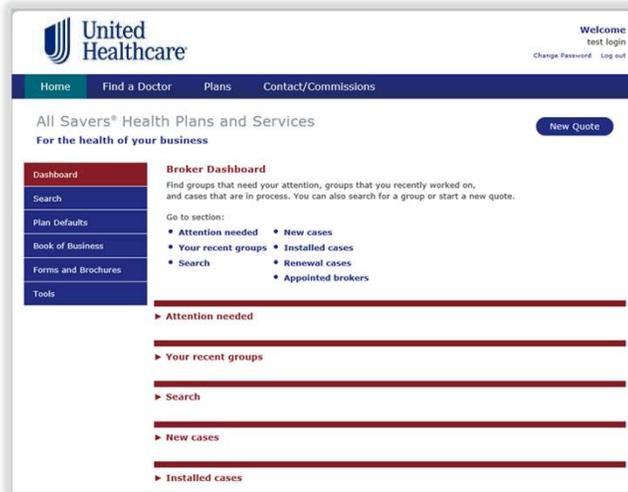
To link your One Healthcare ID to myallsavers.com. You will need to enter:

1. Your First Name
2. Your Last Name
3. Your Current Username for myallsavers.com

Note: If you do not have a current username for myallsavers.com or are receiving an “Unable to validate account” error, please contact Broker Services by phone at 866-405-7174 or by email at uhomyallsaversinfo@uhc.com.

4. Once you have correctly entered all of the information, select the “Create One Healthcare ID” button to continue.

Broker Homepage



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Upon your agreement, you will be directed to the Broker homepage.

Sign in with One Healthcare ID



The screenshot shows the UnitedHealthcare website interface. At the top, there is a navigation bar with links for Home, Find a Doctor, Plans, and Contact/Commissions. Below the navigation bar is a banner image showing three people in a professional setting. The main content area is titled "All Savers® Health Plans and Services For the health of your business". It includes a "Broker Login" section with a "Not yet appointed? Talk to your state Health Plan." heading and a list of services. To the right, there is an "Important Update" section with instructions on how to use existing Optum ID credentials or create a new One Healthcare ID. At the bottom of the update section, there are two buttons: "Create One Healthcare ID" and "Sign In With One Healthcare ID". The "Sign In With One Healthcare ID" button is highlighted with a red rectangular box, and a red arrow points to it from the right side of the page.



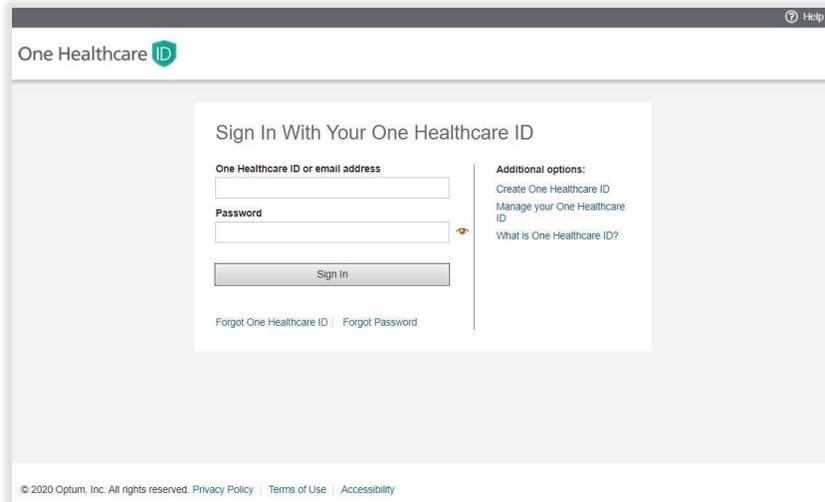
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If you already have a One Healthcare ID from another UnitedHealth Group platform or after you create a One Healthcare ID, you are able to use it to sign in to myallsavers.com.

Please note that One Healthcare ID was previously called Optum ID, but your username and password remain the same.

To sign in with an existing One Healthcare ID, select the “Sign In With One Healthcare ID” button.

Sign In with One Healthcare ID screen



The screenshot shows the One Healthcare ID sign-in interface. At the top left is the One Healthcare ID logo, and at the top right is a Help icon. The main heading is "Sign In With Your One Healthcare ID". Below this, there are two input fields: "One Healthcare ID or email address" and "Password". A "Sign In" button is positioned below the password field. To the right of the input fields, under "Additional options:", there are three links: "Create One Healthcare ID", "Manage your One Healthcare ID", and "What is One Healthcare ID?". At the bottom of the sign-in area, there are two links: "Forgot One Healthcare ID" and "Forgot Password". At the very bottom of the page, there is a footer with the text "© 2020 Optum, Inc. All rights reserved. Privacy Policy | Terms of Use | Accessibility".



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After selecting the “Sign In With One Healthcare ID” button, the One Healthcare ID homepage will appear.

One Healthcare ID Sign In Screen

The screenshot shows the 'Sign In With Your One Healthcare ID' interface. It features two input fields: 'One Healthcare ID or email address' (callout 1) and 'Password' (callout 2). To the right of the password field is an eye icon (callout 3). Below the password field is a 'Sign In' button (callout 4). To the right of the input fields, under 'Additional options:', there are three links: 'Create One Healthcare ID', 'Manage your One Healthcare ID', and 'What is One Healthcare ID?'. At the bottom left, there are two links: 'Forgot One Healthcare ID' and 'Forgot Password'. The UnitedHealthcare logo and copyright notice are at the bottom left of the page.

To Sign In With Your One Healthcare ID, enter:

1. Your One Healthcare ID or email address
2. One Healthcare ID Password
3. You can select the view (eye icon) button to make your password visible or not visible.
4. Then, select the "Sign In" button.

Sign In: Verify Your Identity

The screenshot shows a mobile application interface for identity verification. At the top, the title 'Sign in: Verify Your Identity' is displayed. Below it, a message states: 'This application requires additional information for secure access'. Three radio button options are listed: 'Primary Email' (with a placeholder email address), 'Text message' (which is selected), and 'Call Me'. Each option includes a brief description of the verification process. At the bottom, there are 'Next' and 'Cancel' buttons. A box with the number '1' has an arrow pointing to the radio button area, and another box with the number '2' has an arrow pointing to the 'Next' button. A copyright notice for United HealthCare Services, Inc. is visible at the bottom left.

Before proceeding, you will need to verify your identity, as this application requires additional information for secure access.

Depending on the information you have on file, your verification options may be different than this example.

1. Select the radio button next to the verification notification type you prefer: Primary/Secondary Email; Text message; or Call Me.
2. To proceed, select the “Next” button.

Sign In: Access Code

The screenshot shows a web form titled "Sign In: Access Code". The form contains the following elements:

- A text input field labeled "Access Code" with a small "1" in a box to its right. An eye icon is visible to the right of the input field.
- Text: "Still waiting for your access code? Resend Text"
- Text: "Want to try something else? Return to verify identity options"
- A checkbox labeled "2" with the text "Skip this step when signing in because this device is personal or private." to its right.
- Two buttons: "Next" (highlighted with a box and labeled "3") and "Cancel".
- Text at the bottom: "If you'd like assistance, contact support at 1-855-819-5909 or optumsupport@optum.com."

At the bottom left of the form area, there is a logo and the text: "© 2020 United HealthCare Services, Inc. All rights reserved."

1. After your access code has been sent, you will receive a confirmation message stating that your access code has been sent, via what medium, and then you are directed to type the access code in the box to verify your identity.

2. There is also an opportunity for you to skip this verification step in the future, if you check the box next to "Skip this step when signing in because this device is personal or private."

3. To proceed, select the "Next" button.

Share My One Healthcare ID

Share My One Healthcare ID

Using your One Healthcare ID to sign in to All Savers means that All Savers uses your One Healthcare ID account information to verify your access. We share this information with All Savers :

- One Healthcare ID
- Name
- Email address

By clicking I Agree,

- You give One Healthcare ID permission to share your account information with All Savers;
- You acknowledge that your account information is being provided to All Savers and it is subject to the All Savers privacy policy; and
- You acknowledge that the All Savers privacy policy may be different from the One Healthcare ID privacy policy.

I Agree

Decline



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The last step in initially signing in with your One Healthcare ID is to link it to your All Savers account. Using your One Healthcare ID to sign in to All Savers means that All Savers uses your One Healthcare ID account information to verify your access. We share this information with All Savers: One Healthcare ID, Name, and Email address.

By clicking I Agree, You give One Healthcare ID permission to share your account information with All Savers; You acknowledge that your account information is being provided to All Savers and it is subject to the All Savers privacy policy; and You acknowledge that the All Savers privacy policy may be different from the One Healthcare ID privacy policy.

To proceed, select the “I Agree” button or the “Decline” hyperlink.

Link Current One Healthcare ID

Link Current One Healthcare ID

In order to link your current One Healthcare ID for MyAllSavers, please complete the fields below.

Registration Form:

* First Name:	1	* Last Name:	2
<input type="text"/>		<input type="text"/>	
* Current Username or Authorization Code:	3		
<input type="text"/>			

4



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If you used a One Healthcare ID from another UnitedHealth Group platform, you will need to link the One Healthcare ID to your All Savers account. This will only need to be completed the first time you sign into myallsavers.com with your One Healthcare ID.

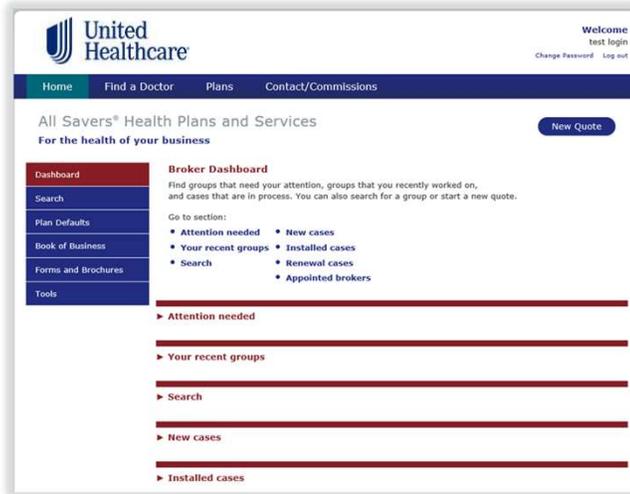
To link your One Healthcare ID to myallsavers.com. You will need to enter:

1. Your first name
2. Your last name
3. Your current username

Note: If you do not have a current username for myallsavers.com or are receiving an “Unable to validate account” error, please contact the Customer Care Center by phone at 800-291-2634.

4. Once you have correctly entered all of the information, select the “Link One Healthcare ID” button to continue.

Broker Homepage



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Once you have successfully signed in with your One Healthcare ID, you will be directed to the Broker homepage on myallsavers.com.

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